

Professors/Staff bring many assets to the College, but unless trained, they are not expected to function as diagnosticians for emotionally stressed students. The purpose of providing this contact list is two-fold:

- 1) to raise awareness of potential student situations and
- 2) to share tools for addressing these situations.



Workday Referral Options *(in alphabetic order)*



- **Academic Success** – For students with any academic concern, including those students who might be considering a Leave of Absence or Withdrawing.
Julie Brown (+ disabilities) brownj@hendrix.edu; 505.2954
Charney Conway (+ tutoring) conway@hendrix.edu; 450.1482
Donna McConnell mcconnell@hendrix.edu; 450.1204
- **Counseling Services** – For students exhibiting any emotional or psychological challenges. Action may be placed in the student's hands, or you may elect to call Counseling Services to check appointment availability.
Dr. Mary Anne Seibert seibert@hendrix.edu; 450.1448
Ann Wrotny wrotny@hendrix.edu; 450.1448
Coleene Hightower hightower@hendrix.edu; 450.1448
- **Public Safety** – For any situation where you fear for the immediate safety of a student or any other person on campus. Confirm the student's location, if at all possible.
Mike LeBlanc (Chief, leblanc@hendrix.edu) 501.450.7711
You may also call 911.
- **Residence Life** – For students with roommate issues, structural housing problems or general adaptation challenges. Students may contact their own (hall-specific) Resident Assistant or any other RA. It's usually best if students initiate these contacts themselves. Contact information is provided so you can send a follow up email if you want: housing@hendrix.edu; 450.1416
- **Student Outreach Services** – For students who are having difficulty adjusting to college life, SOS acts as a referral agency for various College resources.
Christy Coker – coker@hendrix.edu; 501.450.1330



After-Hours Referral Options ***(in order of level of concern)***



The many ways to use Public Safety

Students see faculty/staff as a safe-place to discuss all manner of problems which may fall outside of the faculty/staff members' comfort level or area of expertise. When concerning conversations come after hours, in the office or by electronic media, here are some contact options. Please note that the Residential Life email address is not routinely monitored during the weekend.

- **High Alert - Immediate Safety of a student or person on-campus** For any situation where you fear for the immediate safety of a student or any other person on campus. Confirm the student's location, if at all possible.

Public Safety – 501.450.7711

You may also call 911.

- **Very Agitated Student –Residence Life On-Call** Professional staff in Residence life provide 24 hr on-call coverage. If the student is in your office, you may request (through Public Safety) that Residence Life On-Call come to meet you (on-campus) or you may request that Residence Life check on the student as soon as possible.

Be patient, it could take 20 min for someone to arrive.

Public Safety → Request Immediate Residential Life Intervention – 501.450.7711

- **Distressed Student - Residential Life Check-in** You may specifically request that an RA provide a check-in over night or during the weekend. “Stealth” check-ups are also possible.

Public Safety → Residential Check-in – 501.450.7711

- **Residence Life email** – for students with roommate issues, structural housing problems or general adaptation challenges. Students may contact their own (hall-specific) Resident Assistant or any other RA. It's usually optimal if students initiate these contacts themselves. Contact information is provided if you wish to follow up:
housing@hendrix.edu